You bought something online because the store promised a sustainable, fair-trade product. However, they did not keep their promise. There are problems with the fair-trade certificate and the production was not sustainable. You have discovered that the company tried to greenwash their product, which means that the company makes people believe it is doing more to protect the environment than it really is.

You have decided to write an email to the company (*info@onlinestore.com*).

In your **email** you should:

- explain why you wanted a sustainable, fair-trade product
- give reasons why you are unhappy with the company's business practices
- suggest what the company should do

Write around **250 words**.

Notes (these will not be marked)

Übertragen Sie diese Formatvorlage auf Ihren Schreibbogen.

Email

From:

Number of words:

To: *info@onlinestore.com*

Subject: